

Access to Global Travel and Medical Assistance Provider

When an emergency happens far from home, Chubb partners with AXA Assistance, a leading global travel and medical assistance provider, to give you access to local care - wherever you are.

If you are insured and need to access local care, AXA Assistance is available for timely help anywhere around the world by calling the telephone numbers on the ID Card.

To verify eligibility, call the multi-lingual call center 24 hours a day toll free at:

- Within US or Canada: +1-855-327-1420 (toll-free)
- Outside US: +1-630-694-9804 (collect)
- Email: MedAssist-USA@AXA-Assistance.us

When calling AXA Assistance, please be prepared with the following:

- Name of caller or relationship to Covered Person
- Covered Person's policy number
- Covered Person's organization name
- Reason for calling

Travel Assistance Services

In addition to the insurance protection provided by your insurance plan, you have access to your travel assistance services around the world. These services include, but not limited to:

Medical Assistance

- Medical provider referrals
- Medical monitoring and treatment
- Guarantee of medical payment (GOP)
- Dispatch of physician
- Dispatch of prescription medication
- Emergency medical evacuations
- Medically necessary repatriation
- Transport of Family Member/ Escort of Dependents
- Return of mortal remains
- Global Teleconsultation
- Remote Behavioral Health Consult

Travel Assistance

- General travel information
- Pre-trip medical referral information
- Emergency travel arrangements
- Lost/ stolen personal item assistance
- Vehicle returns
- Emergency cash advance
- Translator or interpreter assistance
- Embassy and consular information
- Emergency message transmission
- Legal/bail bond referral

Security Assistance

- Crisis hotline and on the ground security assistance for security, natural disaster, or political evacuation and repatriation by Crisis24
 - Access to 24/7 safety advisory and online security intelligence portal
- Travel Assistance Portal, TravelEYE**
- Access to real-time destination based health, security, and travel-related resources and tools before or during travel excursions, including security alerts and country profiling

Access AXA TravelEYE Portal and "Sign Up Now"
• Go to TravelAssistance.Chubb.com

Create an account by entering your

- Username • Email • Password



Once registered, an automated email will be sent to confirm and activate your account registration.

This information provides you with a brief outline of the services available to you. These services are not insured benefits. Reimbursement for any service expenses is limited to the terms and conditions of the policy under which you are insured. You may be required to pay for services not covered. A third party vendor may provide services to you. AXA Assistance makes every effort to refer you to appropriate medical and other service providers. It is not responsible for the quality or results of service provided by independent providers.

In all cases, the medical provider, facility, legal counsel or other professional service provider suggested by AXA Assistance are not employees or agents of AXA Assistance and the choice of provider is yours alone. AXA Assistance assumes no liability for the services provided to you under this arrangement, nor is it liable for any negligence or other wrongful acts or omissions of any of the legal or health care professionals providing services to you. Travel assistance services are not available if your coverage under the policy is not in effect.

Your Travel Identification Card

Please cut out your identification card below to carry it with you at all times, so you can be best served in case of an emergency.

 <p>For travel and medical assistance services, please call:</p> <p>Chubb-AXA Global Travel Assistance Program Inside US: +1-855-327-1420 Outside US: +1-630-694-9804 Email at: MedAssist-USA@AXA-Assistance.us</p> <p>Chubb-AXA Global Travel Assistance connects you with medical and security services when you are travelling internationally. AXA provides pre-travel information services.</p>	 <p>Organization: University of California (UCEAP)</p> <p>Policy Number: N04834823</p> <hr/> <p>Notice to Physicians/Hospitals: Call Chubb-AXA Global Travel Assistance for 24/7 access to multilingual representatives who can provide billing assistance. Alternatively send email and include policy number and patient's legal name.</p> <hr/> <p>For info about travel insurance policy benefits, eligibility and claim status, contact Administrative Concepts, Inc. (ACI) during US business hours. Email: intlassist@acitpa.com Phone: +1.888.293.9229 (in the US) or +1.610.293.9229 (outside the US) Claim Website: https://secure.visit-aci.com/uceapclaim/</p> <p><small>This card does not exempt the holder from paying for medical care at the time of service.</small></p>
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